

LUIS CARLOS FERNANDES JUNIOR

PROFESSIONAL SUMMARY

Career-transitioning professional with 9 years of operational leadership and systems experience, now focused on Front-End Development. Over the past 3 years, I have built a strong foundation in React and modern JavaScript, supported by 50+ hours of 1:1 technical mentorship.

Hands-on experience building responsive web applications, collaborating in Agile environments, and validating features through QA testing.

Seeking a Junior Front-End Developer or Apprenticeship role to contribute to real-world projects while continuing to grow as a developer.

WORK HISTORY

Admin Workflow, 09/2023 - current

Ceva Logistics, Coventry, West Midlands

Responsible for overseeing eCommerce and retail order releases as a Warehouse Management System (WMS) superuser, ensuring accurate transaction processing and system integrity.

Worked closely with operations managers, stock control, and IT teams to optimise workflows and resolve system-related issues within a high-volume environment.

Supported cross-functional teams by analysing data, identifying discrepancies, and improving digital processes to enhance efficiency and accuracy.

Acted as a QA Tester alongside the IT department, testing new system features during sprint cycles, validating user stories, identifying bugs, and ensuring smooth feature integration before deployment.

Provided supervisory support, guiding teams in correct system usage and maintaining performance standards across operational processes.



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PORTFOLIO



<https://juninho0322.github.io/portfolio/>



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SKILLS

- **HTML5, CSS3, JavaScript (ES6+), TypeScript**
- **React (Hooks, state management, component-based architecture)**
- Responsive design (Flexbox, Grid, mobile-first)
- API integration & asynchronous data handling
- Reusable UI components & clean code structure
- Git & GitHub (version control & structured repositories)
- Basic performance optimisation & debugging (DevTools)
- Agile exposure (sprints, user stories, QA testing)

- Act as Superuser for eCommerce and retail order management systems, ensuring accurate transaction processing and system reliability.
- Collaborate with warehouse managers, stock control teams, and IT to support operational workflows and resolve system-related issues.
- Perform User Acceptance Testing (UAT) during Agile sprints, validating new features and ensuring smooth system integrations before deployment.
- Identify bugs, inconsistencies, and edge cases while testing new functionality, providing detailed feedback to the IT team.
- Support cross-functional teams by translating operational requirements into actionable system improvements.
- Supervise and guide team members, ensuring process efficiency and high performance across all operational levels.
- Maintain strong attention to detail when handling high-volume data and transactions.

Warehouse Systems, 07/2020 - 09/2023

DHL Supply Chain, Coventry, West Midlands

Key Responsibilities & Achievements

- Managed warehouse systems, inventory records, and transport documentation across multiple contracts.
- Built and maintained spreadsheets to track shipping, stock movement, and operational performance.
- Generated daily reports on productivity, employee hours, and stock discrepancies.
- Supported Warehouse and Transport Managers with operational problem-solving and task prioritization.
- Led inbound operations including unloading, stock checks, labelling, and process coordination.
- Improved internal processes to increase efficiency and reduce delays.
- Maintained accurate documentation and data records in high-volume environments.
- Prioritized outbound shipments and workflow in fast-paced settings.

Product Owner, 01/2016 - 01/2020

Get Systems, Jaboticabal, Brazil

Worked within a small software house delivering ERP and business management solutions, combining product leadership, client-facing support, and system implementation.

- Acted as **Product Owner**, defining feature requirements, prioritizing backlogs, and collaborating with developers to deliver user-focused software improvements.
- Translated business requirements into clear functional specifications, ensuring alignment between clients and the development team.
- Participated in feature validation and system testing before release, ensuring usability, reliability, and smooth deployment.
- Provided technical support and troubleshooting for software and hardware issues, maintaining system performance and client satisfaction.
- Led ERP software demonstrations and solution presentations, tailoring workflows to meet client operational needs.
- Managed full-cycle software implementation, including installation, configuration, and end-user training.
- Advised clients on inventory system optimisation and digital process improvements.

Stock Control, 01/2009 - 11/2015

Novo Campo Comercial, Jaboticabal

- Managed stock control and inventory accuracy within a high-volume distribution environment.
- Processed goods receipt and ensured accurate system updates for inbound stock.
- Executed accurate and time-sensitive order picking to meet operational targets.
- Created and maintained inventory mapping structures to optimise warehouse organisation.
- Generated and verified system labels for pallets, products, and outbound shipments.
- Coordinated loading and unloading of distribution vehicles while maintaining stock integrity.

EDUCATION

Bachelor of Science, Computer Science, 01/2026 - Current

Solent University - Birmingham - UK

Meta Front-End Developer Professional Certificate, 01/2025 - 12/2025

Coursera online platform